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**FOR
IMMEDIATE
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LEBANON VAMC CANTEEN RECEIVES NATIONAL RECOGNITION
PatriotCafé, PatriotBrew and PatriotStore Receive Recognition as Best of the Best

For Immediate Release – August 12, 2016

LEBANON, Pa. — The Lebanon VA Medical Center Canteen received the outstanding canteen of the year award in the small canteen service category for the third year in a row during a ceremony held Aug. 11, 2016.

“Three years in a row is really incredible, and you all epitomize what canteen stands for — service and quality,” said Robert W. Callahan, Jr., medical center director, as he congratulated the staff during the ceremony. “The work culture and work ethic here is what brings your work to be noticed by so many people.”

The award is presented annually to canteen food and retail services at VA medical centers which exceed customer service expectations, reflect outstanding operating results and meet or exceed standards for year-end-inventory management. Canteen is an old military reference to cafeterias or areas where troops could dine, socialize, or purchase items for personal use.

The competition for the award involves an in-depth objective and subjective evaluation of a canteen’s operations and achievements. Customer populations are requested to provide feedback about the quality of service rendered at their respective location. Facilities compete for this award with others of similar size and scope of operations.

The Lebanon VA Canteen employs 21 individuals and consists of a PatriotCafé food service operation, PatriotBrew coffee shop and PatriotStore retail store. PatriotBrew also serves as the only location in Lebanon County serving Starbucks beverages.

The Veterans Canteen Service was created in 1946 and seeks to provide those that touch the VA health care system with reasonably priced merchandise and services essential to their comfort and well-being while at VA facilities nationwide.

Lebanon VA Medical Center serves 44,000 Veterans from nine counties in South Central Pennsylvania. It is one of 152 medical centers across the United States, which are dedicated to serving the unique needs of America’s Veterans. The VA is the largest health care system in the country, using state of the art technology to improve the health of Veterans from every generation.

If you are Veteran, you may be eligible to receive care and benefits from the VA. To speak with an enrollment specialist, call 717-228-6000.

For more information about the Lebanon VA Medical Center, visit www.lebanon.va.gov, like us on Facebook at www.facebook.com/VALebanon, or follow us on Twitter as www.twitter.com/VALebanon.

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