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**MEDIA
RELEASE**

**LEBANON VA MEDICAL CENTER RECEIVES GLOWING REVIEWS ON THREE
CONSECUTIVE INSPECTIONS**

Lebanon Continues to Demonstrate a Reputation of Excellence

For Immediate Release

LEBANON – February 11, 2015 –

Lebanon VA received positive reviews from three separate external inspections over the past two weeks demonstrating why the facility and its services are highly rated by Veterans and their families. The recent inspections, including the Joint Commission, the Long Term Care Institute, and VA Central Office, all resulted in highly positive outcomes for the local Veteran's hospital.

A Joint Commission accreditation inspection of the new Residential Recovery Center reported no findings for improvement and no responses required! The Joint Commission is an independent organization which accredits healthcare facilities nationwide. This unannounced survey was required due to the recent opening of the new Residential Recovery Center near the end of 2014. The surveyor recognized the staff and care provided to Veterans with praise for the new environment and individualized care platform. Two suggestions were offered to clarify documentation during the review. Action was taken immediately.

A team of inspectors from the Long Term Care Institute (LTCI) was on campus for an unannounced 3-day review. Nationally, the Veterans Health Administration (VHA) contracts with LTCI to annually inspect VA's long term care/nursing home programs to the national Center for Medicare & Medicaid Services. This detailed inspection included all aspects of long term care. There were no system based findings and only four minor suggestions related to documentation, all of which were addressed.

Finally, a team from the VA Central Office in Washington DC and contracted subject matter experts inspected Lebanon VA's boiler plant operations. The purpose of the inspection was to ensure compliance with safety requirements and to recognize best practices for national implementation. The local VA was selected for the visit based on its exceptional reputation, past successful inspection results, and potential for national best practices. A number of best practices were discussed and identified which will be considered by the Agency for national policy changes and adopted nationally.

Echoing the outstanding results from external inspectors, Robert W. Callahan, Jr. Director of the Medical Center stated, "we welcome the public transparency and opportunity to improve identified through these external inspections - it makes us a stronger organization while reinforcing public trust in the quality of care we provide. It is very gratifying when independent surveyors recognize our local outcomes as national best practices. These results reflect great credit upon our staff and the pride they take in caring for Veterans."

Lebanon VA Medical Center is one of 152 medical centers across the United States which are dedicated to serving the unique needs of America's Veterans. The VA is the largest health care system in the country, using state of the art technology to improve the health of Veterans from every generation. If you are Veteran, you may be eligible to receive care and benefits from the VA. To learn more, call 717-228-6000.

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