

Transferring a Veteran to a VA Medical Center

Before a Veteran can be transferred to a VA facility, the Veteran must be determined to be medically stable and also agree to being transferred.

The non-VA facility must contact the Lebanon VAMC representative at: 1-717-272-6621, ext. 4607 and fax applicable medical records to the Office of Care Coordination at 1-717-272-5934 or 272-6154

An Office of Care Coordination representative will present the complete record to an admitting physician who will consider the appropriateness of the Veteran's care at the Lebanon VA Medical Center. If the transfer is authorized and required services are available, the Veteran will be transferred to the Lebanon VAMC.



Lebanon VA Medical Center

Lebanon VA Medical Center
Telephone #: 1-717-272-6621,
ext. 4607

Fax: 1-717-272-5934
or 1-717-272-6154

Utilization Review Nurses:
David Harris, RN ext. 4043
Mary Conrad, RN ext. 4884

Administrative
Officer of the Day (AOD)
ext 4800 after 4:00PM and
weekends

Case Management Services
Assistants:

Monique Hess ext. 5086
David Kressler ext. 4906
Gail Paporiello ext. 4488
Dawna Russell ext. 6100
Phillip Eberhart ext. 4974

Bed Control:
Tammy Mango ext. 4489



Community Healthcare for Veterans



In Collaboration with

**Office of Care
Coordination**

Lebanon VA Medical Center
1700 South Lincoln Avenue
Lebanon, PA 17042



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Department of Veterans Affairs' authority to pay for the Veteran's medical care, when provided by a non-VA facility, is regulated by federal law. VA evaluates the Veteran's disability, that directly resulted from military service, and assigns a service-connected status, designated as a percentage (example: the Veteran has a 60% service-connected status).

The Veteran's service-connected status is a major determining factor regarding his/her eligibility for health care at a VA hospital and/or VA coverage of benefits within the community.



Authorizing Non-VA Care

Veterans seeking health care should first attempt to seek care at a VA facility. Care at a non-VA facility may be authorized but only under specific circumstances.

These circumstances include, but are not limited to:

- An emergent event requiring emergency room services
- The services required are not available at a VA facility

Circumstances are reviewed on a case-by-case basis.



It is not essential for non-VA facilities to verify authorized circumstances, or the Veteran's percentage of service connection, in order for that facility to receive payment for the Veteran. VA personnel will assist with authorization and verifying benefits. Please refer to the following guidelines when caring for a Veteran at a non-VA facility.

Authorizing Non-VA Care

Veterans seeking health care should first attempt to seek care at a VA facility. Care at a non-VA facility may be authorized but only under specific circumstances.

If the emergent event requires the Veteran to be admitted as an inpatient:

- The Veteran must be transferred to any VA facility if he/she is considered stable for transfer.
- If the Veteran is not deemed stable for transfer, the Veteran should then be admitted to the non-VA facility.

Guidelines for Inpatient Admission to a Non-VA Facility

The non-VA facility is required to contact the VAMC within 72 hours of admission. This 72 hour timeframe is regulated by federal law.

Once stable, the Veteran is required to be transferred to a VA facility.

If the Veteran refuses transfer, the VA will not pay for services after the point that the patient becomes medically stable. Documentation of refusal to be transferred is required according to Lebanon VAMC policy.

The Veteran may choose to remain at the non-VA facility and use Medicare or private insurance benefits. At this time, the Veteran is required to sign a form of acknowledgement regarding discontinuation of VA payment for this inpatient stay.